

Charity Commission for England and Wales



A new, modern IT estate to provide better services, employee empowerment, and save money.

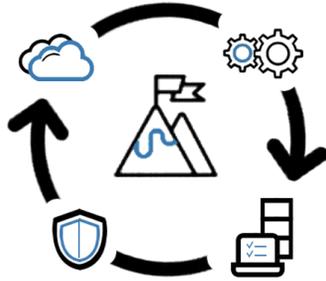
The Charity Commission for England and Wales (CCEW) is an independent body that regulates charities in England and Wales. The Commission plays an important role in helping the public to trust and understand how charities operate, by ensuring that they are transparent and accountable.

At a Glance

Industry : Public Sector

Location : London, UK

Size : 550 Users



The Challenge

CCEW had a large and complex IT estate, which had become increasingly difficult to manage and maintain, and was unable to keep up with the needs of the organisation. The legacy systems were difficult to use, and inflexible making it challenging for users to complete tasks and achieve goals effectively. Ultimately leading to operational inefficiencies, lack of data transparency, security concerns, slow decision making and increasing costs.

How did we help?

- Consultative engagement reviewing the old IT estate against future organisational goals and needs.
- Built, documented and implemented all new IT elements across multiple locations.
- Designed a rationalised hybrid IT modern estate that better supported operational focuses.
- Ongoing 3rd line support service including strategic guidance.

Intelligent Services:

- ➔ Advisory
- ➔ Hosting & Cloud
- ➔ Security & EndPoint Mgt
- ➔ Devices & Licensing
- ➔ Productivity Solutions
- ➔ Apps & Automation
- ➔ Managed Service / Support

Achievements

Full Estate Modernisation

Planning, design and implementation of a full IT estate across 4 sites, including Windows 10 rollout, Office 365, Enterprise Mobility Suite, Azure cloud adoption and DevOps.

Azure Cloud Agility

Scoping, design and build of an Azure Landing Zone ,encompassing PaaS, to cater for their entire server environment. Migration of over 50 servers, across multiple production, Dev, UAT and SIT environments.

Modern Workplace

Deployment of a Hybrid Exchange environment and migration of all mailboxes to M365. Alongside the rollout of 600 new devices with custom Windows 10 image via InTune and Autopilot.

We pride ourselves on building effective and trusted partnerships with our customers to deliver intelligent, targeted and considered changes to technology that will transform the end-user IT experience, increase productivity, harden security and reduce overall business costs.

Impacts



Reduced maintenance costs associated with end-of-life on-premise server hardware.



Increased employee collaboration from the standardisation on common productivity solutions and platforms.



Enhanced operational agility and security across the entire IT estate.



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